

## **John Rahim Photography Limited. Terms and Conditions for Wedding Photography**

These terms and conditions explain your rights and responsibilities and also ours. "You" means the Client named in the Contract and "We" means John Rahim Photography Ltd. The "Contract" means the contract signed by you and incorporates these terms and conditions. "Wedding" shall, if the context so requires, be deemed to be a reference to a civil partnership ceremony or any other analogous ceremony.

1. We agree to supply to you wedding photography services in accordance with the Contract. The Contract incorporates all the terms agreed between us and no variation shall apply unless agreed in writing and signed by both parties.
1. We ask you to note any special requests on the in the space on the Contract provided for that purpose. We will endeavour to accommodate any reasonable requests made by you and will let you know if this is not possible.
2. The Booking fee is payable by you on the signing of the Contract. This will be set against the total fees payable by you.
3. Once a booking is made we will ensure that we visit the place where you are getting married and your reception venue at least once before your wedding day. At this meeting we will discuss the timings of the day as well as the most appropriate place to take the formal and family pictures.
4. The balance of the Package Fee must be paid by you no less than 14 days prior to the date of your wedding. A balance invoice will be issued one month before the date of your wedding. If the balance fee is not paid by the due date, we reserve the right not to provide any services until payment is made or treat the contract as cancelled.
5. All prices include VAT and are fully inclusive including travel unless specified otherwise.
6. Shortly after your wedding a selection of your pictures will be available to view and purchase from our company website, [www.johnrahim.com](http://www.johnrahim.com) this service is managed by our photographic laboratory Kristal in Kingson upon Thames. All pictures purchased online will be despatched by Royal Mail within three days.
7. The Package Fee includes the time and expense of our photographer (John Rahim) travelling to and from the agreed locations. It also includes his time to take photographs as stated in the Contract. If the photographer is requested to stay for a longer period at the wedding or reception we will endeavour to accommodate all reasonable requests however we cannot guarantee that we will be able to do so. We reserve the right to charge an additional fee for all additional coverage. Additional hourly rates are charged at £200 including VAT as specified in our current pricelist. A copy of this can be viewed at [www.johnrahim.com](http://www.johnrahim.com)
8. A separate fee will be charged for all additional services ordered such as additional prints, framed photographs etc. Additional retouching of digital files, digital manipulations and artist finishing may be available on request. The price of any additional services must be paid in full before delivery.

9. We are appointed by you as the exclusive professional photographer for the wedding. Amateur photography by guests will be permitted but you must ensure that this does not interfere or conflict with the services we have agreed to provide.
10. In the unlikely event that John Rahim is unable to attend for reasons beyond his control (e.g. death, injury or illness) we will use our best endeavours to arrange a suitable replacement. Any replacement will be agreed and approved with you in advance of your wedding. If you are unhappy with the alternative replacement a full refund will be provided.
11. We will discuss with you your general requirements and wishes in relation to the taking of the photographs. You should be aware that it may not be possible for all these to be followed due to factors such as weather conditions, lighting conditions, the subjects being photographed and changes in time constraints. You, therefore, grant us full and unfettered artistic licence in relation to the content of the photographs, their arrangement, composition, location and the number of photographs taken.
12. Photographs will be taken against the available backgrounds. Please note that we can not move objects or perform other cosmetic duties on location.
13. Weddings should be happy and relaxed occasions but the cooperation of you and your guests is essential in ensuring that the photography goes smoothly, the best results are obtained and your goals achieved. You are, therefore, responsible for ensuring punctuality and the co-operation of your guests.
14. Every effort will be made to provide an identical colour balance between photographs but this may not always be possible due to factors such as lighting conditions and digital sensor limitations. Prints made on different occasions or in different sizes may also vary. Accordingly, no warranty is given that an exact colour match can be provided.
15. Prints and products must be ordered by you and your guests within 12 months of the wedding. After this time we can not guarantee being able to fulfil order and any order which we do fulfil will be subject to our then current price list.
16. The copyright of all the photographs on the day remain the property of John Rahim Photography Ltd whether stored digitally or otherwise and any computer program including any source or object code, computer file or printed documentation relating to such images remains our copyright. Certain packages include a CD of the images taken on the day. If your package includes a CD you have the right to make unlimited reprints however the copyright retains with John Rahim Photography Ltd.
17. We reserve the right to use or display any images created as part of this Contract as part of our portfolio, at exhibitions, or for marketing purposes.
18. We reserve the right to have an assistant helping on the day of your wedding. The decision on whether or not to have an assistant will be based on a number of factors (length of coverage, number of guests). All of the assistants who we employ are all polite, friendly, unobtrusive and smartly presented. They are all photographically competent and will act in a courteous manner when dealing with your guests.

19. Please note that food and soft drinks will be required for any coverage over six hours for the photographer and his assistant. Whilst a full meal will not be required refreshments in the form of sandwiches and soft drinks would be appreciated.
20. In the unlikely event that we are unable to perform the Contract for reasons beyond our reasonable control (for example, death injury, sickness), the Contract shall be cancelled but our liability to you shall be limited to a full refund of all fees paid by you.
21. If the date of the wedding is postponed, we may at our sole discretion (which we will exercise reasonably having regard to our ability to obtain alternative work on the first agreed date and availability on the second date) agree not to treat the Contract as being cancelled but to provide the services on the postponed date and apply all monies paid by you towards the fees for that day.
22. We will exercise the reasonable skill care and judgment that you would expect of a professional photographer but we shall not be liable for events beyond our reasonable control. Under no circumstances will our liability to you, whether for breach of contract, negligence, breach of statutory duty or otherwise exceed the total amount that you have paid to us under this Contract. Our fees have been calculated on this basis. If you wish to have additional cover we would recommend that you consider taking out a policy of insurance. Please note we are covered by PII (professional Indemnity Insurance).
23. You may cancel the Contract at any time by notice in writing. You will then be liable to pay to us compensation based on a percentage of the Package Fee depending upon when the notice is received:  
  
120 days of more – Booking Fee only  
91 – 120 days – 50%  
61 – 90 days – 60%  
31 – 60 days – 75%  
0 – 30 days – 100%